

ONLINE**RESUME****Larry Gentleman****VALUE OFFERED**

I can increase customer satisfaction and obtain repeat customers by providing quality service, treating complaints as a request for help, and extending the same courtesy and respect to co-workers as I do to customers.

WORK EXPERIENCE**Mountain Man Consulting**

***Internet
Consultant
and
Graphics
Designer***

- Utilized and am very proficient in the following high end application packages : Photoshop CS3, PhotoImpact, AutoCAD 2008, Flash CS3, Fireworks CS3, Dreamweaver CS3, Adobe GoLive 5, Corel Draw, Illustrator CS3, Adobe Premier 8, Sound Forge 4.5 Vegas Pro8, OmniPage Pro16, Poser, and Microsoft Office XP Suite.
- Very proficient with Flash Presentations producing a number of business card cd e-portfolio's and business presentations complete with voice, music and animation. I also adopt Flash into most of my Web Page productions.
- Very active lately with Producing Dynamic Sites utilizing MySQL database and PHP. I am also proficient with including CSS and SSI for efficient performance. I am not a big fan of Java, ASP, or Perl.
- Involved with liaison for customer ISP's, setting up customer accounts, including security and maintenance of the ISP. Included performance was tutoring clients on Internet operations, hardware support on Customer machines, and Network support.
- Obtained new Internet Clients and designed WEB pages from concept to finish.
- Maintained Client accounts with updates, redesigns, and new ideas. Provided innovative Internet Marketing Techniques. Produced fantastic results with WEB submission techniques for search engines.

Microcomputers Plus (1998)**Grande Prairie**

***Service
Technician***

- Helped to establish new and used computer store called Computer Renew
- Consulted with customers and obtained sales for used and new computer equipment.
- Performed repairs and upgrades on many different manufacturers computers such as Compaq, Packard Bell, Hewlett Rand and Dell.
- Supervised part time junior workers .
- Operated Till and sales for the front store operation.

Cariboo HI-Tech (1992-1997)**Quesnel B.C.**

***General
Manager***

- Computer and peripherals sales and repairs
- Obtained and performed Forestry Mapping using Generic CAD and Microstation.
- Conducted night school classes on computer operations in DOS and Windows 95.

CompuCollege (1987-1992)**Burnaby B.C.**

Instructor

- Instructor for a 10 month curriculum in Computer operations and Electronics Theory.
- Maintained College computers and Novell Network.
- Responsible for curriculum changes to enable the Instruction to be current with Industry.

Technicare

Prince George B.C.

Technician

- Repair and maintenance of Medical CAT Scanners in B.C. Alberta and Europe.
- Responsible for extensive budget in spare parts for the Western Region.
- Initiated all business transactions with the hospital administration; including yearly service contract, proposals for enhanced service or equipment, and liaison with medical Staff.
- Extensive travel involved to the USA , Europe as well as the Western Provinces and the responsibility of maintaining the home base of Prince George B.C. at the same time

Bertsch Electronics

Quesnel B.C.

Technician

- Using Tango PCB software to design a PCB to interface SCSI to IDE protocols for a standard disk drive. The PCB included surface mount and LSI components.
- Trained in New York on a pick and place robot to produce these PCB's .

EDUCATION

A+ Certification

Sylvan Prometric Edmonton

Exceptional Customer Service

SEA Consulting Grande Prairie

Provincial Instructor Diploma

UBC Vancouver

Electronic/ Electrical Technologist

St.Clair College Windsor Ont.

Grade XIII

Qusenel Secondary Quesnel B. C.

REFERENCES

Check out my [Reference](#) section or [Contact me](#) for other testimonials.



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